

# Out of My Mind, LLC

## Information for Prospective Clients

Thank you for inquiring about my practice in psychotherapy, coaching and nature therapy. Hopefully, this information will help you determine if I am the right resource for you.



### Practice Location

Psychotherapy/Coaching: 1177 Quail Court, Suite 101  
Pewaukee, WI 53072

**Psychotherapy/Coaching:** My approach blends evidence-based techniques like cognitive-behavioral therapy (CBT) and Brainspotting with non-traditional methods, such as mindfulness, hypnotherapy, dream work and intuitive problem solving. Clients describe working with me as affirming, transformative, enlightening.

**Nature Therapy:** This unique form of psychotherapy, which I helped create, is an alternative to traditional "talk therapy."

**Questions?** See FAQs on next page for some answers.

**Scheduling:** Late afternoon and evening appointments, except for Nature Therapy, which occurs on weekends.

### **Payment:**

Self-Pay Full Rate: \$100.00 per session  
Sliding Scale Rate: \$80.00 per session

**Insurance:** I do not participate in insurance networks. You can submit my charges to your insurer, FSA or HSA.

### Philip Chard

MS in Counseling Psychology  
LCSW licensure in Wisconsin  
5-years post-master's training in Health Psychology  
30+ years experience in psychotherapy/counseling  
Certified Hypnotherapist  
Trained in Brainspotting  
Master Practitioner, NLP  
Award-winning newspaper columnist and book author  
Leader in the field of Applied Eco-Psychology  
Member, Association for Psychological Science (APS)

More Information? Review frequently asked questions on the next page. To schedule a session, contact me at . . .

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# Frequently Asked Questions

## **How often do you see clients?**

*It varies widely. Some individuals get what they need in a single visit, while others come in once a week, once a month, or even once a year . . . whatever works for you and your situation.*

## **Why do you give “homework” as part of therapy?**

*While I do my utmost to make our time together valuable and productive, lasting and positive behavior change requires experiential learning — basically, learning by doing. Consequently, I often recommend that you engage in certain activities in between our visits. This “homework” addresses your unique circumstances and goals. Most of my clients find it very worthwhile.*

## **Do you keep records?**

*Yes, but only what is minimally necessary. My records are maintained in a secure digital format, encrypted with several layers of password protection. Your confidentiality is critical to me.*

## **How do we keep track of our discussions?**

*With your permission, I sometimes send a “recap” of a session via email so you can keep track of major points and homework. Also, you have the option to take notes or even audio record our sessions.*

**Will I receive a diagnosis?** *If you want to submit my charges to your insurer, FSA or HSA, they will require a diagnostic code, which I will provide. Otherwise, a diagnosis is not necessary.*

## **How do I schedule an appointment?**

*Because I’m a one-person shop, I handle my appointment schedule. You can send me an email, use the contact form on my website, or call my office line. I may be adding online self-scheduling in the future.*

## **Are there forms I need to complete?**

*Yes, there is one brief form. Before our first visit, I’ll send it to you to complete and bring along.*

## **What is your office like?**

*There are four therapists, each with our own private office. We are all solo practitioners who share an office suite, not a group practice. When you come in, there is a small waiting area. Make yourself comfortable. When it’s time for our meeting, I’ll come out to greet you.*

## **Why don’t you accept insurance?**

*The administrative burdens are excessive. To protect your privacy and keep my rates low, I operate on a self-pay basis. You set the rate from full (\$100 per session) to sliding (\$80 per session).*

## **When is payment due?**

*Payment at the time of service is greatly appreciated. I accept checks, cash and credit/debit cards. If necessary, I can invoice you for later payment.*

## **How do you determine what rate I’ll pay?**

*I have two basic rates: \$100.00 per session is my standard self-pay rate. My self-pay sliding scale rate is \$80.00 per session. You determine your rate. You tell me which rate you wish to pay (full or sliding), and that’s the one we use. No questions asked.*

## **Can I submit your charges to my insurance plan?**

*Yes. I can provide the necessary paperwork for you to submit your claim on your own, whether to your main insurance plan or to a FSA or HSA.*